



Rules, Requirements and Client Acknowledgement

We appreciate your business and want to ensure that our policies related to the services we are providing are clearly understood. By signing this acknowledgement, the undersigned client confirms that they have read and understand the policies or risks indicated as applicable.

Overall Health

All dogs visiting Dawg Gone It must be in good health. For the protection of all the dogs staying or playing at DGI, any pet with a communicable condition will not be allowed. Dogs adopted from shelters need 30 days in-home prior to admittance to our facility. Pets that have been ill with a communicable condition within the past 10 days will require a veterinarian's certification of health prior to being re-admitted to DGI. Medications required during lodging stays are limited to oral and topical applications only, dispensed no more than three times per day. Dogs requiring multiple medications may be subject to an additional processing fee. Pets must be on an effective flea control program; if fleas are found at check-in a mandatory Capstar tablet will be given (cost is \$12). Female dogs may not be in heat during their lodging visit or during obedience training programs.

Vaccinations

Our policy is designed to protect the health of all dogs in our center while also supporting growing concerns in the pet community about potential health risks of over-vaccination of pets. Our vaccination policy has been created to meet California state law, accordingly we verify Rabies every 3 years for pets over 1 year of age. We also require immunity/resistance against core diseases and Bordetella. We request for our files evidence from your veterinarian of your pet's current vaccination status for Rabies, Parvovirus, DHLPP and Bordetella. We DO defer to each pet's owner/veterinarian team regarding existing immunity status and recommended vaccination protocol for that pet while in our community facility. If your veterinarian has advised against certain vaccination protocols for your pet we will not require those vaccinations and will accept your veterinarian's letter and your release of liability in the event your pet contracts a disease.

Lodging Behavior Requirements

Our pet lodging set-up requires that all dogs can be handled for feeding and cleaning of enclosures by our staff. Inappropriate behavior can result in termination of lodging privileges. Inappropriate dog behavior includes, but is not limited to, growling, snapping, biting or excessive stress exhibited in continual barking, pacing, drooling and/or physical destruction of property.

Lodging Recommendations

Overnight lodging is charged just like when you stay at a hotel. Check-in is from 3:00pm and check-out is no later than 1:00pm. Early check-in and/or late check-out may result in an additional half day charge of \$18.00.

In order to make your dogs stay as comfortable as possible we suggest bringing and feeding their own food. We would request that you package each feeding portion of the dry kibble in re-sealable plastic lunch bags. We also gladly accept their bed from home and one of their favorite toys.

Daycare Dog Social Skills & Attendance Requirements

All dogs attending daycare must be spayed or neutered by 8 months of age. Inappropriate dog behavior can result in termination of daycare privileges. Inappropriate behavior includes, but is not limited to, bullying another dog, biting and fighting. We will discuss all situations and concerns candidly with you and recommend training or behavior rehabilitative options that may remedy any undesirable behavior. For everyone's safety dogs need to play at least once per month to retain daycare privileges. We reserve the right to re-test any dog we deem necessary if we have not seen them in 3 months or more.

Terms and Conditions

Payment is due when services are rendered. A \$30 returned check fee is applicable. Clients that request a credit card number be kept on file for payment of goods and services agree to the following:

- Dawg Gone It, LLC will process credit card payment for invoice total automatically (generally within 1-2 business days of services being rendered).
- To promptly notify us of any amounts charged to the credit card that are in question and to provide reasonable time for research and resolution.
- To notify us immediately if card on file is cancelled or expired.

Deposits

DGI requires a valid credit card to book each overnight dog lodging reservation. A deposit of 50% of the estimated total stay will be charged at the time of booking. This deposit is fully refundable with a cancellation of no less than 72 hours prior to the arrival day. Deposits made for holiday stays are fully refundable with a 2 week cancellation notification prior to day of arrival.

Owner #1 Signature:

Date:

Owner #2 Signature:

Date:

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Dawg Gone It Representative

Printed Name

Date

OWNER AGREES

1. That the undersigned is/are solely responsible for any harm caused by my dog(s) while my dog(s) is/are attending Dawg Gone It, LLC dog center.
2. That in admitting my dog(s) to the center, Dawg Gone It, LLC has relied on my representation that my dog(s) is/are in good health, does not currently have and has not had within the last ten (10) days any communicable diseases, and has/have not harmed or shown aggressive or threatening behavior towards any person or any other dog.
3. That any problem that develops with my dog(s) will be treated as deemed best by owners, employees and agents of Dawg Gone It, LLC in their sole discretion, and that I assume full financial responsibility for any and all expenses involved.
4. To follow all policies of Dawg Gone It, LLC described in the Client Acknowledgment form (DGI-CA-113) attached hereto and made a part hereof.
5. To pay for all services rendered and fees assessed as described in this agreement.
6. To provide proof of required vaccinations for each dog utilizing center annually.

RELEASE AND WAIVER OF LIABILITY AND ASSUMPTION OF RISK

Dawg Gone It, LLC has created a dog center for dogs and their owners to enjoy. I understand that the use of the dog center means that I am taking certain risks of damage or injury to myself, my guest(s), my property, my dog(s) and to others in the center. I realize that when dogs are around people and other dogs, some accident or injury may result, and that people, dogs and property might be injured or damaged.

In exchange for the opportunity to use this dog center, according to the Policies, I hereby release and discharge Dawg Gone It, LLC and its owners, members, employees, successors, assigns and all affiliated parties from any and all liability, claims, demands, causes of action, loss, damage or injury to person or property, including any death and serious injury which may result while I, my guest(s) or my dog(s) are on the premises of Dawg Gone It, LLC or attending an event sponsored by Dawg Gone It, LLC.

I also agree to be responsible for myself, my guest(s) and my dog(s) and for any liability caused by me, my guest(s) and my dog(s), and that I will hold harmless and indemnify Dawg Gone It, LLC and its owners, members, employees, successors, assigns and all affiliated parties from any and all liability, claims, demands, causes of action, loss damage or injury to person or property, including any death and serious injury which may be caused by myself, my guest(s) or my dog(s) while they are on the premises of Dawg Gone It, LLC or attending an event sponsored by Dawg Gone It, LLC.

I hereby certify that I am eighteen (18) years of age or older and have the legal capacity to enter into a binding contract under the laws of the State of California. I intend for this release to be binding upon my heirs, beneficiaries, next of kin, personal representative or executor, and assignees.

I have read, understand, and agree to abide and be bound by the terms and conditions of this Dog Daycare Agreement in its entirety. I understand that Dawg Gone It, LLC management reserves the right to alter or amend the dog center rules at any time without prior notice.

Owner # 1 Signature **Printed Name** **Date**

Owner # 2 Signature **Printed Name** **Date**